

# President's message

It is hard for me to think that I am ending my term as president, and in only a few short months will be in the position of past president. At first I thought "wholly cow"! Four years will go slowly and I am not sure I can do this. Yet, here I find myself at the end of the first three years of the term and my last official message for the journal.

I would like to take this time to thank the leaders who preceded me and to celebrate our association. I also want to recognize all the members who have dedicated themselves to NENA, their provincial groups and to all members past and present. Without your leadership and dedication, NENA would not be where it is today. I would like to express my gratitude for all your hard work and accomplishments.

As a member of NENA, I ask the question... What do I value about being a NENA member?

For myself, I like the fact that we have a *Canadian Journal of Emergency Nursing*. It is through the journal that we have the opportunity to share new knowledge and innovations. I encourage our members to submit an article, be published, and share your ideas with your colleagues.

As NENA members, we enjoy discount conference and course fees. This is such a help as we find that our employers are increasingly unable to fund these wonderful learning opportunities. At your national conferences (please join us for the 2015 Edmonton conference!), you have multiple opportunities to network and delve into some of the issues that impact our EDs. The chair of each conference responds to ideas and suggestions from all our membership to provide educational sessions that are practical and interactive. The overarching goal is to give participants an opportunity to develop concrete strategies to take back to their own organizations.

The more places I visit and the more emergency nurses that I meet, the more I begin to understand the similarities in emergency nursing practice whether you are in Canada, United States, Holland, Australia or any other country. As the NENA President I sat on the International Council for ENA and each time I spoke with nurses from other countries I found our practices shared more commonalities than reflected differences. Overcrowding, violence in the workplace, workload tools, and retention of specially trained nurses were

frequently topics of conversation. These very issues are raised by NENA members as being important to them. NENA is developing strategies with other stakeholders to reduce our volumes and to seek strategies that will help increase our efficiency while simultaneously enabling us to deliver safe and effective care.

Your Board and Presidential Council are dedicated to formulating a strategic plan for the future of NENA and all emergency nurses of Canada. Each of us brings a unique set of skills and experiences. By sharing ideas, successes, and lessons learned, we become better ED nurses. NENA takes responsibility for supporting you and advocating for ED nurses across Canada. We look for ways in which to serve you better and welcome all feedback and questions.

As my term winds down, I would like to take this opportunity to thank you, the members of NENA. You are the reason we exist today. We need to combine our collective wisdom, experience and vast knowledge and put it to good use.



**Janet Calnan,  
NENA President**

## Postings under the Documents tab on the new NENA website

**The following Position Statements were revised by the Presidential Council and posted on the new NENA website during the fall meetings in November of 2014:**

- Care of the Non-Fatal Strangulation Victim
- End-of-Life Care for Potential Organ and/or Tissue Donors
- Care of the Mental Health/Behavioural Health Patient in the Emergency Department
- Procedural Sedation of Adults and Children in the Emergency Department
- Family Violence
- Role and Use of the Non-RN Care Provider in the Emergency Department
- Infection Control/Implementation of Routine Practices
- Family / Primary Support Unit During Invasive Procedures and Resuscitation
- Role of the Triage Nurse
- Minimum Requirements for an Emergency Department Nurse
- Emergency Department Overcrowding

### **Organizational Policies**

- Bylaws (In accordance with the Not-for-profit Canada Corporations Act)

### **Standards and Practices**

- NENA Core Competencies
- NENA Conference Toronto April 2014 Presentations

### **Bursaries and Awards**

- Memorial Bursaries
- Awards of Excellence
- Bursary Application

### **Forms**

- Nomination Form
- Nominations form for Board Positions

### **Coming Soon April 2015**

- Observation Units in the Emergency Department
- NENA Standards of Practice
- Admitted Patients in the Emergency Department

## Message de la Présidente

C'est difficile pour moi de penser que mon mandat comme présidente se termine, et dans seulement quelques mois, je serai dans la position d'ex-présidente. Au début, je m'étais dit « Oh mon Dieu! Quatre ans, ce sera long et je ne suis pas certaine que je pourrai réussir ». Alors me voici à la toute fin des trois premières années de mon mandat et mon dernier message officiel pour le journal.

J'aimerais prendre ce moment pour remercier les dirigeants qui m'ont précédé et pour célébrer notre association. J'aimerais aussi reconnaître tous les membres qui se sont dévoués à la NENA, leurs groupes provinciaux et à tous les membres présents et passés. Sans votre leadership et votre dévouement, la NENA ne serait pas là où elle est aujourd'hui. J'aimerais exprimer ma gratitude pour votre travail et vos réalisations.

Comme membre de la NENA, je pose la question... Qu'est-ce que j'apprécie à propos du fait d'être membre de la NENA?

Pour ma part, j'aime le fait que nous ayons un *Journal canadien de soins infirmiers en traumatologie*. C'est par le Journal que nous avons l'opportunité de partager nos nouvelles connaissances et les innovations. J'encourage nos membres à publier un article, soyez publiés et partagez vos idées avec vos collègues.

En tant que membres de la NENA, nous apprécions les réductions de coûts des

conférences et des cours. C'est une grande aide puisque nous constatons que nos employeurs sont de plus en plus incapables de financer ces merveilleuses opportunités d'apprentissage. À votre Conférences Nationales (s'il vous plaît, joignez-vous à nous pour la conférence 2015 à Edmonton!), vous avez de nombreuses opportunités de faire du réseautage de creuser dans certaines des problématiques qui ont un impact sur nos salles d'urgence. Le président de chaque conférence répond aux idées et suggestions de tous nos membres afin de procurer des séances éducationnelles qui sont pratiques et interactives. L'objectif primordial est de donner aux participants l'occasion de développer des stratégies concrètes et de les ramener à leurs propres organisations.

Plus je visite des endroits et plus je rencontre des infirmières en traumatologie, plus je commence à comprendre les similitudes dans la pratique des soins infirmiers en traumatologie que vous soyez au Canada, aux États-Unis, en Hollande, en Australie ou tout autre pays. En tant que présidente de la NENA, j'ai participé au Conseil International pour l'ENA et chaque fois que j'ai parlé à des infirmières originaires d'autres pays, j'ai découvert que nous partageons plus de points communs que de différences dans nos pratiques. La surpopulation, la violence en milieu de travail, les outils de gestion de la charge de travail et la rétention des infirmières spécialement formées étaient souvent des sujets

de conversation. Ces questions sont soulevées par les membres de la NENA comme étant importantes pour eux. La NENA élabore des stratégies avec d'autres parties prenantes afin de réduire nos volumes et pour chercher des stratégies qui aideront à augmenter notre efficacité tout en nous permettant de fournir simultanément des soins sûrs et efficaces.

Votre Conseil et votre Conseil Présidentiel sont dévoués à formuler un plan stratégique pour le futur de la NENA et toutes les infirmières en traumatologie du Canada. Chacun de nous apporte des compétences et des expériences uniques. En partageant les idées, les succès et les leçons apprises, nous devenons de meilleures infirmières en traumatologie. La NENA prend la responsabilité de vous soutenir et de défendre les infirmières en traumatologie partout au Canada. Nous cherchons des façons de mieux vous servir et vos commentaires sont toujours les bienvenus.

Puisque mon mandat tire à sa fin, j'aimerais prendre l'occasion qui m'est offerte pour vous remercier, membres de la NENA. Vous êtes la raison de notre existence. Nous devons combiner notre sagesse, notre expérience et notre vaste connaissance collective et en faire bon usage.



**Janet Calnan, Présidente de la NENA**

## Communications Officer's Report

The old adage, *the more things change, the more they stay the same*, is just as true today as it was when Jean-Baptiste Alphonse Karr said it in 1849. You will see more changes in this edition of CJEN as we have a portion of the journal translated into French. The NENA Board believes this will serve our diverse membership well as NENA and its affiliates try to respond to the needs of all its members.

Despite this change, we remain eager for submissions from our members and welcome any articles, essays, or other contributions that promote the discipline of emergency nursing. Deadline for the fall edition is September 10 and we plan to adhere to it strictly.

One thing that has not remained the same is the website. It has now been almost a full year since we launched the new NENA website and most of hitches which were anticipated have been worked out. We believe this new website brings a fresher presence to the Internet and is easier for our members and for non-members to navigate. Behind the scenes, it has required a lot of learning for everyone who is involved and hats off to all of the Provincial Directors and Membership persons and the Board and course people who have stepped up and worked to become adept in performing their required duties with the website.

The volume of work associated with the website has increased considerably and

the NENA Board has decided to divide the work now done by the Communications Officer into two positions: Journal Editor and Webmaster. This change will occur with the changes in offices in on July 1.

Thank you to everyone who has patiently endured problems and glitches associated with the switch-over to the new site. The emails and phone calls reporting "issues" have been gracious and kind, likely belying a quiet frustration with renewals, finding documents, and linking with individuals through the site.



**Respectfully Submitted, Stephanie Carlson**

# National Course Administration Committee (NCAC) TNCC/ENPC/CATN/CTAS Updates

By Margaret Dymond, Director of Training, NENA Board of Directors

## Reminder NCAC email: courses@nena.ca

The last six months have been a period of transition for the NENA BOD. My new role as Director of Training involves strategic planning, particularly reconciliation of TNCC/ENPC course fees and financial planning for the organization.

All course directors must submit the applicable course fees within 30 days of the course and Form C to the:

NENA Treasurer  
National Emergency Nurses Association  
P.O. Box 365  
Chilliwack, BC V2P 6J4

The course fee structure has not changed since 2012. If you require information regarding courses, please contact your NCAC rep at [courses@nena.ca](mailto:courses@nena.ca). If you have cancelled your course, please notify ENA at [courseops@ena.org](mailto:courseops@ena.org) and the NENA treasurer at [treasurer@nena.ca](mailto:treasurer@nena.ca).

TNCC and ENPC contracts with ENA are currently under review. Future changes will be communicated to course directors and instructors later in the Spring via the NCAC group.

## Chair NCAC – Ann Hogan

## NENA membership required for all TNCC/ENPC/CTAS instructors

All instructors must have current NENA membership in order to teach courses. Instructors can go to the NENA website to renew. If your NENA membership has lapsed, instructors cannot teach courses until their membership is renewed. If course directors are unsure if their instructors are current members, they can contact their NCAC rep for their province.

## Course for Advanced Trauma Nursing (CATN)

CATN is now on line. For more information email [elarning@ena.org](mailto:elarning@ena.org)

## Important information for TNCC Course Directors—TNCC 7th edition

TNCC Test A has been compromised in a manner that could affect the outcomes of courses. Two replacement tests, E & F, have been developed and posted in the Course Directors Only section of the ENA website, under TNCC 7th edition, Provider course. Therefore, effective immediately, please:

1. Destroy any remaining copies or electronic files of TNCC Tests A and C.
2. Begin using Test E or Test B as your primary test.
3. When a student qualifies to be retested, use a completely different test. For example, if Test B was the primary test, use Test E or Test F as the retesting test.

Please be aware that on the current TNCC scantron sheets there is no provision for tests E and F. Write the letter of the test used below the TNCC test form D on the scantron sheet. New scantron sheets will be printed and made available soon.

Please ensure the security of the testing process, which is intended ultimately to protect the safety of patients. All course directors must ensure students have no access to cell phones or other electronic devices or course manuals during the testing process. A monitoring instructor must be present in the testing room at all times.

## French translation 4th Edition ENPC and 7th Edition TNCC

All instructors should be aware you are not permitted to translate any course materials into French. This includes course slides, exams, course materials and manuals.

## Course fee payments by Interac e-Transfer for NENA fees

Effective January 1, 2015, the National Emergency Nurses Association will accept course fee payments by Interac

e-Transfer. The Interac e-Transfer recipient email address to be used is [financeadmin@nena.ca](mailto:financeadmin@nena.ca)

When making the payment and sending your password, please ensure that you:

- a. Attach a copy of a Form C or;
- b. Include the following course detail for each course being paid for in the message field of the Interac e-Transfer details:
  - Course number
  - Number of participants
  - Location of the course.

The Form C or course detail is required by NENA Finance & Administration to ensure that the payment is allocated to the appropriate accounts receivable.

If you have any questions, please do not hesitate to contact [financeadmin@nena.ca](mailto:financeadmin@nena.ca).

## Join us on Twitter @NCAC3

## NCAC contact information

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# Comité national d'administration de cours (CNAC) Mise à jour TNCC/ENPC/CATN/CTAS

Par Margaret Dymond, Directeur de la formation, Conseil d'administration NENA

**Courriel de rappel CNAC :**  
[courses@nena.ca](mailto:courses@nena.ca)

Les six derniers mois ont été une période de transition pour le CA NENA. Mon nouveau rôle en tant que Directrice de la formation implique la planification stratégique en particulier la réconciliation des frais de cours TNCC/ENPC et de la planification financière de l'organisation.

Tous les directeurs de cours doivent soumettre les frais de cours applicables dans un délai de 30 jours après le cours et le formulaire C à :

**Trésorier NENA**

**Association nationale des infirmières en traumatologie**

**Boîte postale 365**

**Chilliwack, BC V2P 6J4**

La structure des frais de cours n'a pas changé depuis 2012. Si vous avez besoin d'information concernant les cours, s'il vous plaît communiquez avec votre représentant CNAC à [courses@nena.ca](mailto:courses@nena.ca). Si vous avez annulé votre cours, s'il vous plaît avisez l'ENA à [courseops@ena.org](mailto:courseops@ena.org) et le trésorier NENA à [treasurer@nena.ca](mailto:treasurer@nena.ca).

Les contrats entre TNCC et ENPC et l'ENA sont réactuellement en cours de révision. Les modifications futures seront communiquées aux directeurs de cours et aux instructeurs plus tard au printemps via le groupe CNAC.

**Présidente CNAC – Ann Hogan**

**Tous les instructeurs TNCC/ENPC/CTAS doivent être membres NENA**

Tous les instructeurs doivent être membres en règle NENA pour pouvoir donner les cours. Les instructeurs peuvent aller sur le site Web de la NENA pour renouveler leur adhésion. Si vous adhésion NENA est échue, les instructeurs ne peuvent pas enseigner les cours jusqu'à ce que leur adhésion soit renouvelée. Si les directeurs de cours ne sont pas certains si leurs instructeurs sont membres, ils peuvent communiquer avec leur représentant CNAC de leur province.

**Cours pour les soins infirmiers en traumatologie avancé (CATN)**

CSITA est désormais en ligne. Pour plus d'information, écrivez à [elearning@ena.org](mailto:elearning@ena.org)

**Information importante pour les directeurs de cours TNCC – TNCC 7<sup>e</sup> édition**

Les examens A TNCC ont été compromis d'une manière qui pourrait affecter les résultats des cours. Deux examens de remplacement, E & F, ont été développés et publiés dans la section Directeur seulement du site Web de l'ENA, sous TNCC 7<sup>e</sup> édition, fournisseur de cours. Donc, en vigueur immédiatement, s'il vous plaît:

1. Détruisez les copies restantes ou les fichiers électroniques des examens TNC A & C. Commencez à utiliser l'examen E ou l'examen B comme examen principal.
2. Lorsqu'un étudiant se qualifie pour subir à nouveau l'examen, utilisez un examen entièrement différent. Par exemple, si l'examen B était l'examen principal, utilisez l'examen E ou l'examen F comme second examen.
3. S'il vous plaît, prenez conscience que sur les feuilles TNCC scantron **actuelles** il n'y a pas de provision pour les examens E et F. Écrivez la lettre de l'examen utilisé sous le formulaire D d'examen TNCC sur la feuille scantron. De nouvelles feuilles scantron seront imprimées et disponibles bientôt.

S'il vous plaît, veuillez assurer la sécurité du processus des examens qui est destiné ultimement à protéger la sécurité des patients. Tous les directeurs de cours doivent s'assurer que les étudiants n'ont pas accès à des téléphones cellulaires ou autres appareils électroniques ou manuels de cours durant l'examen. Un instructeur-surveillant doit être présent dans la pièce où est fait l'examen en tout temps.

**Traduction française 4<sup>e</sup> édition ENPC et 7<sup>e</sup> édition TNCC**

Tous les instructeurs doivent savoir que vous n'êtes pas autorisés à traduire le

matériel de cours en français. Cela comprend les présentations, les examens, le matériel de cours et les manuels.

**Paiements des frais de cours par e-Transfer Interac pour les coûts NENA**

En vigueur le 1<sup>er</sup> janvier 2015, l'Association nationale des infirmières en traumatologie acceptera le paiement des frais de cours par e-Transfer Interac

L'adresse courriel du destinataire e-Transfer à utiliser est le **[financeadmin@nena.ca](mailto:financeadmin@nena.ca)**

Lors du paiement et de l'envoi de votre mot de passe, assurez-vous s'il vous plaît de :

- a. Attacher une copie du formulaire C; ou
- b. Inclure les détails de cours suivants pour chaque cours payé dans la zone du message pour les détails entourant le e-Transfer Interac:
  - Numéro du cours
  - Nombre de participants
  - Emplacement du cours.

Le formulaire C ou les détails du cours sont requis par les Finances & l'Administration NENA afin d'assurer que le paiement est alloué aux comptes recevables appropriés.

Si vous avez des questions, s'il vous plaît n'hésitez pas à communiquer avec **[financeadmin@nena.ca](mailto:financeadmin@nena.ca)**.

**Suivez-nous sur Twitter @NCAC3**

**Contact CNAC**

Présidente : Ann Hogan,  
[Ann.Hogan@horizonnb.ca](mailto:Ann.Hogan@horizonnb.ca)

Représentant de l'est : Maureen Doody,  
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Rep Québec: Denis Bouchard,  
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Rep de l'ouest: Monique McLaughlin,  
[monique.mclaughlin@vch.ca](mailto:monique.mclaughlin@vch.ca)

NCAC courriel général: [courses@nena.ca](mailto:courses@nena.ca)  
CTAS courriel général: [ctas@nena.ca](mailto:ctas@nena.ca)

# Bouquets (and Boobos)

- A huge thank you to **Dawn Paterson** for her faithful service as Secretary of NENA. She has served during this particularly stressful and difficult transition to the new governance style without complaint, greeting each hurdle with a smile and a soft word. Thanks a million, Dawn!
- Congratulations to **Alexis Mageau**, RN, BNSc, MN, Clinical Nurse Specialist for the Calgary Zone Emergency Program, and flight nurse for STARS, who was awarded the 2015 CARNA Award for Excellence in Clinical Practice.
- Thank you to **Alison Duncan** of Saskatchewan for your years of service as provincial president. SENG is looking for a talented nurse to fill her shoes.
- **Oops! Post to NENA Website Should Have Read...** “Margaret Smith was an Emergency Pediatric Nurse whose passion was the children to whom we give care on a daily basis and Marg was instrumental in developing standards of care for the pediatric patient. In honour of Marg’s memory, NENA will award the Margaret Smith Memorial Bursary each spring in the amount of \$500 to a NENA member who also embraces continuing education in the area of pediatrics, certification in pediatrics, or courses with a pediatric background” ... Instead of “NENA will award the Margaret Smith Memorial Bursary each spring in the amount of \$500 to a NENA member who also embraces continuing education in the area of pediatrics, certification in pediatrics, or courses with a pediatric background.”
- Congratulations to **Valerie Eden** of Nova Scotia for completing a stellar career in nursing and in emergency nursing. Val is a long-time NENA member, dating back to the early 80s and has served as Nova Scotia Provincial Director, NENA President, and Communication Officer. The NENA board was proud to recognize her years of service by giving her a lifetime NENA membership. Best wishes on your retirement, Val!
- The NENA Board and Advisory Council voted at the fall meetings to honour the late Debbie Cotton by creating a bursary in her name. The **Debbie Cotton Memorial Bursary** in the annual amount of \$500.00 is open to qualifying NENA members and will be awarded at the spring AGM each year.
- On February 9, 2015, all NBENA members were entered into a draw for an all-expenses-paid trip to the NENA Conference in Edmonton, Alberta! The winner was

**Jacqueline Fraser**, emergency department research nurse from the Saint John Regional Hospital!

Jackie Fraser graduated from the Saint John School of Nursing in 1991. Her first job was in the emergency department at the Carleton Memorial Hospital. She states, “I was so lucky to start my career in such a wonderful department. They opened their arms and hearts, but the most wonderful gift was how eager they were to pass along their pearls of wisdom... We were little sponges; so much learning.” Jackie proceeded to further her education with the Critical Care Course, obtained her Bachelor of Nursing Degree from UNB, and started her interest in Research.

After 15 years, Jackie made her way to the city of Saint John and found herself in cardiology research. Luckily life threw her a curve ball (a bouncing baby boy) and she resumed her emergency nursing career at the Saint John Regional Hospital. “I remember being so nervous when I first started working in this department... an urban, academic centre, but that was shortly alleviated due to my sound rural nursing experience. I still had lots to learn though... I think that is why I have always loved emergency nursing; every day is different—you can learn something new every day, and have a few laughs!”

Jackie is currently the Research Coordinator at the Saint John Regional Hospital and has been instrumental, along with Dr. Paul Atkinson, in developing the research program over the past four years. “It important to do research that can examine and hopefully improve care and processes in our department.”

- Congratulations to BC forensic nurses **Tara Wilkie**, **Aimee Falkenberg**, and **Larena Dodd** from Surrey Memorial Hospital, Surrey, BC Forensic Nursing Services received the Soroptimist International Ruby Award on February 27, 2015, for its development of the first Canadian module for education of health care providers regarding recognition and care of the human trafficked person. The award recognizes women who work every day in either her profession or volunteer to help other women. It was a fabulous night and their professionalism, dignity and humanity shone!
- Kudos to the team of **ENPC Course Directors and Instructors** in BC, and BC ENPC coordinator, **Andree Lineker**. They orchestrated many changes in the process, requiring much time to streamline financial activities, during the transition to the new NENA website. Great job!

# News from the provinces

## British Columbia

We have 190 paid members with many new members signing on. We have shut down our ENABC website and all information is now posted on the BC page of NENA.

BC is sponsoring five nurses for Edmonton! It's not too late to register, so let's all promote the conference and get the numbers as high as we can.

Flu season has come and gone in BC, as well as Ebola. Many emergency nurses received training in donning and doffing, and the province has developed a clear process to stream patients to several sites only. The training strained resources in many EDs.

TNCC/ENPC/CAMAN/ACLS/PALS and CTAS (including Instructor Courses) continue full steam in many areas of the province. PRN education is again ahead of the curve and is offering a new course, "Advanced Care in Emergency Departments, ACED" with the first course happening in beautiful North Vancouver at Lions Gate Hospital, on April 25–26.

WEDOC is supporting a triage conference in Vancouver on April 15 with a group of talented speakers: <http://ubcpd.ca/course/wedoc-2015>.

Many thanks to the Edmonton emergency nurses for inspiring us to put a workshop on in Vancouver this year. There is a small discount for NENA members.

Thank you to the Association of Registered Nurses of BC for donating the webinar line for "Ketamine for Acute Agitation", by Dr. Gary Andolfatto on March 6, 2015. Thank you to the BC, Alberta, Manitoba and Newfoundland Emergency Nurses for logging in. We will continue to promote speakers through this technology and engage nurses across the province and Country.

Bouquets of flowers to our ED nurses who continue to provide excellent care in challenging times. A beautiful scented bouquet of spring flowers to our Editor Stephanie Carlson, who prods, pokes and inspires NENA members to be the best!



**Sherry Stackhouse**  
BC Director

## Alberta

Hello from Alberta. Our membership continues to do well—our recent count is 329 members.

In October we had our AGM with our 'Meet in the Middle' education day in Red Deer. In my first term as president for Alberta, organizing my first conference, it was a huge success with 143 participants attending from all over the province. Thanks to my provincial council for all their help in organizing our well attended event.

Alberta continues to offer many TNCC and ENPC courses throughout the province with waiting lists to attend the courses.

May is approaching very quickly as the finishing touches are being completed on the organization of the National Conference in Edmonton, April 29–May 3, 2015. I feel our committee has put together speakers and a location that will make 2015, 'Prepare for the Unexpected,' a conference of which to be proud.

Overcrowding with long waits and departments full of admissions continue to be a problem all over the province. These waits are creating frustrations for patients and for our staff alike.

On a sad note, Edmonton said goodbye to one of our own first responders this past January. Unable to deal with his depression from work-related stress, a beloved paramedic took his own life. We do not want his death to be in vain. It is our hope that his death will help deal with the stigma of depression, and that we need to be there for each other and help open up the lines of communication. My own department does not have a CISM program any longer, but hopefully his death will get the ball rolling again.

I look forward to meeting many of you from across the country in Edmonton at the NENA conference. See you in May.



**Thank you**  
**Shelley Pidruchney**  
Alberta Provincial  
Director

## Manitoba

It is difficult to think of spring, as I write this on a cold February day for the spring edition of *CJEN*. Yet, in a few short months, spring will be upon us in the prairies and new life is breathed into Manitobans. Emergency nurses across the province continue their dedicated work making a difference for patients 24/7 no matter the weather or the season.

The much-awaited Sinclair Inquest recommendations have been made public, with 63 recommendations that impact not only the emergency department, but also home care, primary care facilities, and the Winnipeg Regional Health Authority to name a few. These recommendations are being examined by emergency directors, as well as Manitoba Nurses Union representatives to determine implementation strategies for the recommendations specific to emergency. There are many recommendations related to triage and emergency department waiting room design. Emergency department flow, increased Homecare hours, staffing levels for the EDs, and overcapacity protocols to name a few. These recommendations, once examined and implemented, will surely have great impact on emergency department processes throughout the province.

Detect, Protect, and Respond: Ebola preparedness has been the primary focus since the fall of 2014 within the Winnipeg Regional Health Authority, as it is within most of North America. A 'no-touch approach' with travel screening questions occurring at triage has now been implemented in all urban EDs in Manitoba. The focus in Winnipeg EDs has been screening patients from the point of contact in ED, PPE donning and doffing, and strategizing a plan to care for patients within the hospital. Planning has also been done with EMS for 911 calls and transport. Scientists who are associated with the Federal Virology Lab in Winnipeg have been travelling to affected countries in Africa. A specific unit at the Health Sciences Centre has been designated for potential Ebola patients should the need for quarantine arise. Many of the rural EDs have also implemented processes for handling potential Ebola Virus patients should they present to a rural ED.

A new Minister of Health, Sharon Blady, has been appointed in Manitoba, previously Minister of Healthy Living. Last October, five provincial Ministers resigned over 'grave concerns' about the Manitoba premier. They claimed that Premier Greg Selinger had not been listening to them "on some very serious issues". The NDP leadership campaign is now underway in Manitoba.

TNCC, ENPC and CTAS courses continue to run throughout the province. Recently a group of Manitoba TNCC instructors travelled to Whitehorse, Yukon, to provide two TNCC courses. TNCC and ENPC courses are scheduled throughout northern Manitoba in The Pas, Flin Flon, and Thompson for the remainder of 2015. TNCC is currently offered in all regions of Manitoba.

An EDNA information evening is currently being planned for early spring. Come out for an evening of fun and information on what's current in emergency. Stay tuned, Manitoba emergency nurses!

We are hoping to see many Manitoba emergency nurses travel to Edmonton this year for the NENA conference. Let's get a plane load together, Manitoba!

In the meantime, stay warm, prairie friends. Spring is around the corner.



**Respectfully submitted,**  
**Marie Grandmont,**  
**RN, BN, ENC(C)**  
**Manitoba Director**

### Ontario (ENAO)

Hello to all emergency nurses across Canada from the Emergency Nurses Association of Ontario (ENAO). We are truly grateful for the kinship of our national colleagues to keep us warm throughout this apparently unending Canadian season that we call winter. Fortunately, we are all hardy Canadians!

ENAO is constantly striving to increase provincial/national membership while holding onto current members. With this in mind, the ENAO Board of Directors utilized due diligence in compiling a best-effort list of former, but no longer current members. An inquiry email was sent to all last-known addresses, asking them to share with us their personal reasons for non-membership. We also asked former

members to suggest what would entice them to rejoin ENAO and NENA. The results will be reviewed at the upcoming ENAO spring 2015 BOD meeting.

The ENAO BOD sent a slightly different email inquiry to all current members. We asked them to share any and all ideas or suggestions for their professional organizations that they felt would better facilitate us meeting their needs, as members. After seeking this information from Ontario's members, we also challenged them directly with the age-old question: "What could you do for ENAO and NENA? Is it not time for you to become more active in your provincial and national associations?"

ENAO is extremely proud of our ever-expanding and very professional website ([www.enaio.me](http://www.enaio.me)). ENAO's Webmaster, Mr. Motsi Valentine, ensures that educational events, opportunities and conferences throughout all of Ontario are posted as soon as any information becomes available. He also keeps the ENAO website calendar current for anyone (members, non-members, employers, the public, health care organizations, corporate sponsors) who investigates our website. The launch of the ENAO Facebook page is also attracting lots of interest.

While ENAO is faced with an ongoing vacant Communications Officer executive position, we remain committed to providing our members with a professional provincial journal twice each year. The ENAO President and Webmaster have joined forces to ensure that the *Journal of the Emergency Nurses Association of Ontario (JENAO)* continues to be a reality for our members. Our joint efforts to solicit journal articles and contributions, accompanied by the enthusiasm and ideas of our new publishing company, give us confidence in moving our publication forward, all for the benefit of our respected members.

Responsibly, the ENAO Board of Directors is currently reviewing and updating all of the Roles and Responsibilities within our association to ensure applicability for ENAO and its members in 2015 and beyond. Additional ENAO educational initiatives are in the planning stages for later this year—stay tuned!

Hopefully, by the time you read this in *CJEN*, we will all be enjoying spring in each of our Canadian provinces. Regardless, not only are we hardy Canadians, but we are emergency nurses!



**Respectfully submitted,**  
**Janice L. Spivey, RN,**  
**ENC(C), CEN**  
**ENAO President**

### New Brunswick

New Brunswick has been hit with several major snow storms that have closed highways and left people stranded and unable to get to work. Many emergency nurses worked double shifts making sure patients received care... Know the work you do makes a difference! The dedication shown is indicative of how great emergency nurses are.

NBENA continues to struggle to build membership. Posters promoting NBENA have been distributed throughout the province. There has been communication via email to ERs, as well as via the NENA website informing of teleconference meeting times... Still we struggle.

New Brunswick has 18 emergency departments, the majority of which are rural. The issues are the same throughout the province and Canada—admitted patients waiting for beds, emergency nurses having to care for the acute patient that comes through the door, as well as continue the care for the admitted patient. The waiting rooms are full! It is my hope that through networking with members of NENA I can have discussions regarding these issues and an improvement to the present situation might be found.

NBENA promotes education and we encourage our nurses to challenge themselves to obtain their Emergency Nursing Certification.

TNCC, ENPC, and CTAS are offered regularly at several institutions throughout the province.

**Simulation!** In southern NB there has been collaboration between MDs, RTs and nurse educators to provide education to nurses and MDs in our rural hospitals through case-based simulation. It has been hugely successful in improving skills, communication and processes. The level one trauma centre in southern NB has biweekly case-based in situ simulation.

Again working collaboratively with the nurses, RTs, and MDs to improve team skills and communication. Each case-based simulation is followed by debriefing where issues are addressed, decisions are made to change or improve processes.

Emergency nurses having been working collaboratively with the NB Ebola task force and Infection Prevention & Control to develop and implement the donning and doffing process for the potential Ebola patient. This standardized approach will be used at all sites throughout NB. Education is ongoing with the front-line nurses to ensure competency. Our goal is to ensure our emergency nurses are safe while providing the best care possible to these patients. Weekly simulations are being held at the Saint John Regional Hospital to identify processes for all departments that would be involved in the care of the Ebola patient. These processes are valuable and transferable in the event of any infectious diseases.

NBENA is sponsoring an ER nurse to attend the 2015 NENA conference.



**Debra Pitts, RNBN,  
ENC(C)  
NB Director**

### **Nova Scotia**

Warm greetings from Nova Scotia! It has been a very cold and snowy winter here on the East Coast and we are glad to see the spring edition of *CJEN* coming out, which means summer won't be far behind!

We have survived the December 2014 deadline for the Provincial ED standards. Although there is still much work being done, there have been some great improvements in emergency care here in Nova Scotia as a result. One example of this is education for both staff and physicians, which is now mandatory and, therefore, staff are better supported to attend courses such as ACLS, PALS, ENPC, TNCC and CTAS. Emergency departments and the Nova Scotia Department of Health and Wellness continue to work together to address issues and concerns around such things as access and flow, seniors care, mental health and addictions, as well as policies around provincial care directives and capacity protocols. Despite this great

work, emergency departments around the province have seen a spike in visits and boarded patients since the New Year, which has certainly challenged the system.

The provincial health care system itself is undergoing massive change in Nova Scotia. Currently there are nine District Health Authorities plus the IWK Health Centre. As of April 1, 2015, those nine district health authorities will be merged into one health authority for the province plus the IWK Health Centre. With any change comes uncertainty, and the future of this new health care system remains to be seen. Hopefully it will bring more opportunity than challenge.

Speaking of change, it has been a huge privilege to represent Nova Scotia at NENA over the past few years. However, it is time for some fresh new energy in the role. Mary Spinney will be taking over as the Nova Scotia provincial director after the spring NENA conference. Mary has been active with NSENA for the past few years and I have every confidence she will bring some fresh perspective to the role. Through NENA I have met some of the greatest emergency nurses in the country. The people I have worked with on the NENA Board are true caring professionals who are passionate about emergency nursing in Canada and I thank them for the opportunity to work with them over the past few years. I will continue to be a strong supporter of NENA and encourage all emergency nurses across Canada who are not already members to become members and help shape emergency nursing in Canada. As the saying goes: Be the change you want to see.



**Respectfully  
submitted,  
Michelle Tipert, RN,  
ENC(C)  
NENA Nova Scotia  
Provincial Director**

### **Prince Edward Island**

Hello to all nurses across Canada from PEI. It has been a challenging winter so far. Special thanks to all the dedicated emergency nurses who have been facing many challenges and changes over the past few months. I am looking forward to the conference in Edmonton. I know the committee has been working very hard and we thank you in advance. It has been a slow

winter and activity in our PEIENA group is looking forward to a spring rejuvenation. Membership remains consistent at 23 over the year. Our members are offered priority to workshops at a reduced rate. The *CJEN* and conference pamphlets have been circulated to the three main hospitals with hopes to generate more interest.

PEIENA did have a successful workshop in September. The forensic workshop was sponsored by our group and was very well attended. Health PEI has asked that the workshop be repeated. Posters were made and NENA pins were given out to help spark an interest in becoming a PEIENA member. TNCC will take place next the end of April. We have six qualified instructors teaching the course at present. CTAS continues to be offered each month with six instructors. ENPC is not available in PEI at present. Our group now has enough funds to educate two RNs to start teaching ENPC and two individuals have committed to do so.

We continue to offer support for any education members wish to attend. Members have been reminded about the national bursaries and PEI supports a bursary (Barb Burns Bursary) with the deadline on September 15. The criteria for the bursary will be posted on the website. Certification is also supported and we wish luck to all those writing or renewing.

I believe our emergency departments struggle with the same issues as others across the country. Overcrowding, mental health patients, addictions patients, staff crisis, long wait times, and abuse. Staff has been working together to try to cope with these struggles. Model of care has started in our emergency departments and we will soon find out how it affects each staff discipline.

Special thanks to all our educators for TNCC and CTAS—you continue to do a great job keeping all our emergency nurses certified/well prepared for working in the ED.

Looking forward to seeing everyone at the spring conference.



**Submitted by  
Sharon Hay, RN, BN,  
ENC(C)  
PEIENA Provincial  
Director**