

President's message



2012 has arrived and, along with half the population, I made a few New Year's resolutions, one of which was to catch up on the NENA President's paperwork! The problem is

that I am happy to charge ahead with the upcoming work or events, however, the paperwork I keep putting off just keeps growing and growing... anyone want to become a volunteer paper pusher?

The most exciting thing to happen in 2012 is having the Quebec nurses join NENA! Thanks to the hard work of numerous people, in particular, Landon James and Valerie Pelletier, the NENA organization can say we are now truly a national emergency nursing organization. Join us in Halifax to welcome the Quebec nurses.


NENA has been involved in many activities over the past few months. However,

of particular importance to NENA members are the following two matters.

The first is the situation with the Canadian Registered Nurse Exam (CRNE). If you are not aware of the situation, let me put it in a nutshell. The 10 Canadian RN regulatory colleges and associations put forward a request for proposals for the development of a computer-based RN exam to replace the present paper one. This, in itself, is a good idea. However, the decision was made to give the contract to a U.S. company and this is where things get cloudy. A press release by the U.S. company states they will use the NCLEX exam with some "tweaking" of Canadian lab values, etc. The 10 regulatory colleges and associations state the exam will be developed in Canada with Canadian content. I have been involved in numerous teleconferences and meetings, but cannot tell you which is correct or what is really going on. Now is the time for all RNs to be asking questions

of their regulatory boards, unions and politicians. Nurses have the right to know what is happening to their profession and to have some input.

The second is the partnership formed with the *International Emergency Nursing Journal (IENJ)*, which will allow NENA members to have an annual subscription to the journal (includes four issues delivered directly to you) at a 50% reduced rate. To learn more about this offer, see the article on page 24. To subscribe, go to: www.internationalemergencynursing.com

Don't forget the upcoming 2012 conference in Nova Scotia. Information is available on the NENA website and in this issue of *Outlook*. Believe me, it is looking to be one of the liveliest conferences yet! 

**Sharron Lyons,
President**

Message du président

2012 est arrivé et, comme la moitié de la population, j'ai pris quelques résolutions pour la nouvelle année. L'une d'elles est de rattraper mon retard avec toute la paperasse qui tombe sur le bureau du président de la NENA (National Emergency Nurses Affiliation)! Mon problème c'est que j'aime aller de l'avant avec les dossiers et les événements qui arrivent mais ce sont les tâches administratives, cette paperasse, qui restent en plan et qui ne cessent d'accumuler... Quelqu'un veut-il se porter bénévole en ce domaine ?

La chose la plus passionnante pour nous en 2012 c'est d'accueillir les infirmières et les infirmiers d'urgence du Québec (l'AIUQ) au sein de la NENA! Grâce au grand travail de nombreuses personnes et notamment de Landon James et de Valérie Pelletier, nous pouvons dire que nous sommes vraiment une organisation nationale d'infirmières et d'infirmiers d'urgence. Veuillez vous joindre à nous à Halifax pour souhaiter la bienvenue aux infirmières et aux infirmiers du Québec.


La NENA a été impliquée dans beaucoup de choses ces derniers mois, cependant il

y en a deux qui sont d'une plus grande importance pour ses membres à l'heure actuelle :

La première concerne la situation de l'examen d'autorisation infirmière au Canada (EAIC). Si vous n'êtes pas au courant de cette situation permettez-moi de vous l'expliquer dans deux mots. Les 10 collègues et associations canadiens de réglementation des IA ont lancé un appel d'offres pour le développement d'un examen IA informatisé qui remplacera la version papier. Cela est sans doute une bonne idée, sauf la décision a été prise de donner ce contrat à une compagnie américaine et c'est là où les choses se compliquent. Dans un communiqué de presse la compagnie américaine affirme qu'elle se servira de l'examen NCLEX (National Council Licensure EXamination) avec quelques retouches relatives aux unités de mesure canadiennes en laboratoire, etc. Les 10 collègues et associations canadiens de réglementation affirment que l'examen sera développé au Canada avec un contenu canadien. J'ai participé à de nombreuses téléconférences et à des réunions mais je ne peux pas vrai-

ment tirer la chose au clair pour vous. Il est important pour toutes (tous) les IA de poser dès maintenant leurs questions à leurs organismes de réglementation, à leurs syndicats et à leurs politiciens. Les infirmières et les infirmiers ont le droit de savoir ce qui se passe dans leur profession et d'y apporter leur avis.

La deuxième chose est le partenariat établi avec l'International Emergency Nursing Journal (IENJ) qui permettra aux membres de la NENA d'avoir un abonnement annuel à cette revue (qui comprend 4 numéros livrés directement chez vous) à un taux réduit de 50%. Pour en savoir plus sur cette offre voir l'article à la page 24. Pour vous abonner aller à : www.internationalemergencynursing.com

N'oubliez pas la prochaine conférence de 2012 en Nouvelle-Écosse. L'information est disponible sur le site NENA et dans ce numéro d'*Outlook*. Croyez-moi, cette conférence s'annonce être une des plus animées à ce jour! 

**Sharron Lyons,
président**

Communication Officer's report



There has never been a more exciting time to be a nurse. Across Canada the scope of nursing practice is expanding in step with the competence required to provide excellent nursing care. Nurses are increasingly performing tasks once reserved for other health care personnel.

When I came home from my first day on the floor of our emergency department, I told my family, *working there is kamikaze nursing*. Compared to emergency nursing now, I believe the load was more predictable; I think patients were generally less acute; and I know there weren't as many of them. I now describe the emergency experience as nursing in a crucible. It's challenging. It's physically hard work. It's mentally draining. It's emotionally

taxing. I believe my assessment is validated in many agencies by their attrition rates and absenteeism.

In spite of the excitement and satisfaction of new practices, there is the weight of added responsibility. The burden is substantial. Employers and nurse managers can make and do make creative attempts to reduce stress and counter the tension of working in the pressure cooker of emergency. These measures are often as effective as painting a tiger grey and calling it a house cat.

If there were an easy solution, someone would market it and make a fortune. There isn't. I have observed, however, that dissatisfaction and stress may be mitigated by relationships. Collegiality among nurses is the key. I have had quite a few jobs in my adult life and I have

heard people say that they **went** to a new job for more money, but seldom have I heard of anyone say that they **left** a job because of the pay alone. It is not unusual to hear that a nurse left a position because of the coworkers. So...

I know of an opportunity for all emergency nurses to recharge the batteries, to refresh the relationships, to replenish the knowledge store, and to rejuvenate the sense of humour. This opportunity has it all, and in a beautiful setting! The Nova Scotia Emergency Nurses Association is hosting the 2012 NENA Conference in Halifax in May. If you are longing for something to restore that enthusiasm that brought you to emergency nursing, please join the Nova Scotia nurses for this exciting event. See you there. ☐

Stephanie Carlson

Treasurer's report



As I begin my term as NENA Treasurer, I want first of all to say thank you to Lori Quinn, NENA Treasurer until November of 2011. She did a great job in managing NENA's finances and also in assisting me as I was learning. Her support and availability has been the best. Thank you, also, to Landon James, NENA Past-President, for his assistance and support.

For our members who do not know me, my name is Sherry Uribe. I live in the south Okanagan in British Columbia, with my husband Mike, on our three-acre cherry orchard. I retired from full-time employment about one year ago, after working in a variety of positions for almost 38 years. I am now able to work as little or as much as I want, in front-line emergency nursing, as well as in management and project coordination.

I look forward to working with the NENA executive, board of directors and, of course, our members, managing financial affairs for NENA. I do have some ideas, which I will share with you in the coming months, trying to simplify and standardize some of the processes for conferences, education courses, etc.

NENA's finances continue to be very stable, allowing us to continue to invest in activities to support the professional practice of emergency nursing.

Our next big event is our national conference, being held this year in Halifax, Nova Scotia, May 3-5. Please join us as we celebrate NENA's 30th Anniversary at the conference, *30 Years of Navigating the Depths of Emergency Nursing*. Online registration is now available on our

website at www.nena.ca. Register by March 23 for an Early Bird Discount.

Again, thank you for the opportunity to serve as NENA Treasurer. I look forward to meeting many of you in Halifax and I welcome questions or suggestions at any time. Please email me at treasurer@nena.ca. ☐

**Sincerely,
Sherry Uribe**

Trauma Association of Canada (TAC) Annual Scientific Meeting April 12 - 13, 2012, The Hilton, Toronto, Toronto, ON

The Trauma Association of Canada (TAC) hosts Canada's premier multi-disciplinary conference on trauma. The 2012 program will feature a wide range of educational activities, including discussion panels on controversial topics, special interest group meetings, clinical updates, and special symposia. The non-scientific portion of the meeting includes an Opening Reception at the Hilton Toronto and a Conference Dinner in the historic Distillery District.

Highlights include:

- ▶ **Dr. Louis Francescutti (Royal College Lecture) - Creating a Stronger Voice for Reducing Injuries**
- ▶ **Dr. Charles Tator (Murray Girotti Lecture) - Prevention of Catastrophic Injuries in Sports and Recreation in Canada.**
- ▶ **Dr. Ari Leppaniemi (International Lecture) - Identity Crisis of Trauma Surgeons—The Northern European View**
- ▶ **Dr. Rao Ivatury presenting the Fraser Gurd Lecture**



Registration now open!
Tel: 1-604-875-5101
www.ubccpd.ca; cpd.info@ubc.ca



British Columbia: ENABC

The past few months have been a “get to know the job” for several new members of the B.C. executive, president included. We have added a new treasurer, education coordinator and a member at large, who is leading our ENPC planning. Our membership is currently at 167 and we are always recruiting more. Our spring executive meeting is planned for April 2 in Vancouver where we will set goals for the next year. Our newsletter came out in February after much encouragement for submissions from our keen communications officer Colleen Brayman.

Many hospitals in B.C. are actively engaged in clinical care management, a Ministry of Health focus on nine clinical areas, that has emergency departments actively engaged in sepsis/stroke and medication reconciliation. There is

no shortage of projects in all of our EDs with a focus on improving patient care. As well, sites across the province have been undergoing accreditation using the new Qmentum methodology. With this new process there is a real focus on effecting positive change at the unit level.

B.C. is partnering again with Washington State for our fall education conference, and we will head to Seattle October 12–13. Our colleagues in Victoria have planned an exciting RN/MD emergency conference for April 20–21 in sunny Victoria. “Top 5 in 5” has 40 speakers booked for the day and already 67 participants signed up. Those Islanders know how to draw a crowd. BC and Alberta are partnering for the third time on an overcrowding conference, this time in Vancouver April 27–28

(WEDOC) Finally, the annual St. Paul’s Emergency Medicine conference will be held in Whistler September 27–30, with a nursing stream that drew 35 keen nurses last year.

TNCC course are happening all over the province. For more information on that and the new CAMAN airway course, visit: www.emergencynursing.ca. ENPC courses are posted on the ENABC website. ACLS provider and Update courses are happening all over the province, as well. The newest update to the CTAS course has begun rollout as well.



We are looking forward to connecting with our colleagues across the country in Halifax! 🇨🇦

Sherry Stackhouse
ENABC President

Alberta: ENIG

Membership in Alberta remains constant around 180 members. We continue, as an executive, to think of new ways to increase membership, while coming up with incentives for ongoing members. ENIG continues to offer education days across the province and to encourage all members to attend TNCC and ENPC courses.

Our education day and AGM was held on March 2, 2012, in Edmonton. The day had a variety of speakers including a presentation by Edmonton City Police on street drugs. This comes at a time

in Alberta when we are seeing a rise in young adult deaths related to the drug ecstasy. This information gave us a better idea of what we are looking at and for in caring for these patients.

Alberta continues to see increasing demands and volume in our emergency departments. Reports state we have had a 20% increase in emergency department visits in the last year. Our AGM and education day allowed our membership an opportunity to reconnect and discuss similar problems we are all experiencing in our areas of the province with increased

demands on capacity. During these times of increased demands our members continue to provide optimal care throughout the province.

The ENIG executive continues to encourage our members to send us ideas for education opportunities and ideas on how to increase membership. 🇨🇦



Dawn Paterson
ENIG President

Saskatchewan: SENG

As I watch the snow falling outside the window, it is hard to imagine that spring is just around the corner. Spring is always a time to look forward to, and within SENG we look forward to our Annual Spring Conference. This year, we are hosting our conference and AGM on April 20, and are excited to offer many interesting topics for emergency nurses from across the province. SENG also continues to offer and support TNCC and ENPC courses throughout the province. To get more course information, please contact us!

This past winter, our emergency departments in Saskatchewan continued to face the issues that are faced across the country. Overcrowding and boarding in emergency departments continue to be a challenge. In Saskatchewan, we also face rural hospital closures due to physician and nursing shortages. We look towards the future and anticipate progress on these issues.

On a bright note, I continue to see nurses standing up in the face of adversity and challenging work conditions and providing excellent patient care. This makes me proud to continue to say that I am

an emergency nurse. The time for certification is also upon us and I wish good luck to all those nurses pursuing their Emergency Nursing Certification.

For any information on our spring conference or SENG activities, please contact us at directors@seng.ca. Happy spring to all! 🇨🇦



Raegan Gardner
SENG President

Ontario: ENAO

In keeping with the decision by the ENAO BOD to extend our 40th anniversary celebrations over two years, plans are well underway for the ENAO 2012 conference. "Compressions for Compassion" will take place in September in Toronto, bringing Emergency Nurses together for what promises to be an exciting educational event. Watch the ENAO website (www.enaome.com) for conference updates.

ENAO members are encouraged to watch their mailboxes for the planned 40th anniversary ENAO commemorative journal edition, currently in the creation phase.

ENAO has been invited to be a participant on the Provincial Paediatric Pandemic Influenza Planning (P4) working group.

This important group comprising a variety of experts is determined to create a paediatric-specific pandemic planning document. The goal is to improve Ontario's provincial preparedness to better meet the unique variety of needs of our youngest patient population in future pandemic situations.

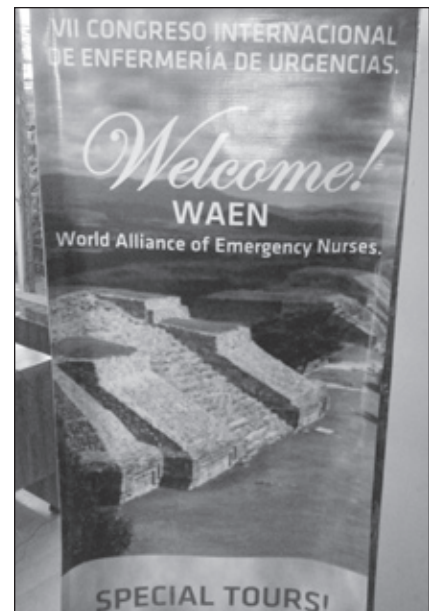
As ENAO president, I was invited to be a speaker at the national congress of the "Asociacion Mexicana de Enfermeria en Urgencias A.C."—AMEU (Mexican Emergency Nurses Association), which was held in October 2011 in Oaxaca, Mexico. My presentation topics included: "Management of Geriatric Emergencies", "Disaster Triage: A Canadian Trial Run" and "Violence in Emergency Departments". This information sharing was well received

by the 350 Mexican nurses and nursing students in attendance. During the congress closing ceremony, I was honoured to be inducted into the AMEU "Socio Honorario" (Honour Society).

During my days in Mexico, I also represented Canada at the second meeting of the World Alliance of Emergency Nurses (WAEN). This new and expanding organization has been created to facilitate international educational opportunities for emergency nurses. ☐



Respectfully submitted,
Janice L. Spivey
ENAO President



Quebec: AIIUQ

In the last two years, the AIIUQ has put a lot of effort into the reorganization of the association. We are happy to say that we are back on track financially and stronger than ever.

As most of you know, we are very proud to have joined NENA. It's very important that all the emergency nurses in Canada are connected.

The membership is now up to 137 active members and we are hoping that this number will double in 2012.

The OIIQ (Quebec nurse order) passed a new law requiring that, starting in 2012,

all nurses in Quebec will have to complete 20 hours of continuing education per year.

The AIIUQ received this news with a lot of joy. At the same time, the AIIUQ is aware of the potential challenge that continuing education will pose for all emergency nurses in Quebec. For that reason, AIIUQ is now looking to establish various means of acquiring continuing education hours that will satisfy the requirements of the association.

We are working hard to certify our emergency nurses to CTAS. Last fall, AIIUQ made provision for some of its nurses

to become CTAS instructors in Quebec. The certification of CTAS will be ongoing from now on.

To conclude, the next AIIUQ conference will be held on October 3–4, 2012, with the title: *Les soins d'urgence, un milieu propice au développement professionnel*. The conference will be accredited for continuing education. ☐



Valerie Pelletier
AIIUQ Vice President

Nova Scotia: NSENA

As the new president for NSENA, I was very excited to attend the NENA BOD meeting in November and meet all the smart, dedicated and wonderful provincial and executive representatives from across the country. New to the position, I am still getting myself organized and hope to soon be able to meet with the members of NSENA and start moving us forward.

Provincially, we are faced with many of the same challenges as other provinces, but have also seen some exciting initiatives move forward, as well. The province has introduced the Better Care Sooner Plan. This plan was developed based on

recommendations from the Dr. John Ross report on emergency care and focuses on accessibility, patient-centred emergency care, care for seniors and people with mental health illness and appropriate use of paramedics and the provincial 811 nurse line. Included in this plan are standards that provincial emergency departments will be held accountable to meet. A number of these standards include education requirements for emergency department staff, which include CTAS, ACLS, TNCC and PALS or equivalent. One of the initiatives from the Better Care Sooner plan that was rolled out in the fall was the RESTORE program whereby emergency departments are working closely with

Emergency Health Services (EHS) to deliver the pre-hospital STEMI reperfusion strategy. With this initiative, paramedics are able, in consultation with emergency department physicians, to deliver thrombolytic therapy in the field. So far, the initiative has proven very successful.

We are very excited to be hosting the NENA conference in Halifax this May and look forward to extending a warm Nova Scotia welcome to all NENA members. Hope to see you there! 🇳🇸



Michelle Tipert
NSENA President

Newfoundland and Labrador: NLENA

Over the past six months, as the newly-elected director for NLENA, I have been busy becoming familiar with the duties of the director. I have contacted all existing members to introduce myself and ask for member concerns and insight. I will be visiting rural hospitals, as time and travel allow over the winter and spring. I have also contacted managers of emergency departments and colleagues in an effort to increase our numbers, with good results, I might add!

Our numbers have been steadily increasing and will continue to do so, as advocates are working to encourage members to embrace and be proud to be part of a unique emergency nurse association. I appreciate all those who express pride in being an ER nurse and encourage you to speak proudly of your "specialty."

As the director, I have made it my mandate to revive a provincial symposium and have developed a committee to get a symposium off the ground this fall. Thank you Vikki, Rorey and Deanne. We are extremely excited to offer the symposium with a tentative date of October 19–21, in Corner Brook, NL. The theme of the symposium will be "Disaster Preparedness in the Emergency Department—Are we ready?"

Throughout the province, we are experiencing a few main issues of concern: longer wait times, an increase in staff abuse by disgruntled patients and families compounded by a lack of administrative support, and an increased workload with no increase in staff numbers causing overtime, a lack of breaks on 12-hour shifts and burn-out. Fewer family physicians also cause strain on an already busy ER, as patients have nowhere else to turn.

We continue to hold TNCC courses twice yearly, training new instructors as others move on. Thanks to those who helped keep this program going over the years. As the new course director in my region, I am finding out how much work is done by volunteers! Thank you, Anne Casey, for your mentoring over the years. Staff love doing this course and it is proving to be used more and more in our daily jobs. I also would like to send a shout out to all the paramedics in this province—you have become more valuable every day, as you further educate your staff. I have seen this role change immensely over my 17 years. 🇳🇸



Todd Warren
NLENA President



outlook Bouquets

- Thank you to Cathy Fewer for her years of service to NENA as Provincial Director from Newfoundland and Labrador. Welcome to Todd Warren from Corner Brook, who has joined the NENA Board.
- Congratulations from the ENAO BOD to the following ENAO/NENA members for winning education scholarships, which were awarded for earning their ENC(C) certification or for successfully recertifying their ENC(C): Kimberly Deline, Deb Moore, Nancy Evers and Janice Spivey. ENAO is grateful to the law firm of Singer Kwinter LLB for its generous financial support of the ongoing education and national certification of these emergency nurses.

- The Inukshuk pictured on the cover of the last Outlook was erected near Minton, SK, as a memorial to our brave young men, the soldiers who have lost their lives in Afghanistan.
- From Todd Warren: I have a colleague who is semi-retired and works in our emergency department. Her name is Bernadette Flynn, RN, and she has worked for approximately 25 years as an emergency/triage nurse. Bernadette is a very positive influence on everyone with whom she works. She has tireless energy and an infectious laugh that is heavenly. She continues to relieve a short-staffed department, thereby allowing others to get a much-needed break from time to time. I would like to thank her for all that she brings to a stressful place to work. She is our divine intervention! Bernadette works at the Western Memorial Regional Hospital, Emergency Department, Corner Brook, Newfoundland.

ANA Recognizes Emergency Nursing as Specialty Practice

The American Nurses Association (ANA) has formally recognized emergency nursing as a specialty practice.

SILVER SPRING, MD – The American Nurses Association (ANA) has formally recognized emergency nursing as a specialty practice.

Emergency nursing is the care of individuals across the lifespan with perceived or actual physical or emotional alterations of health that are undiagnosed or require further interventions. Emergency nursing care is episodic, primary, typically short-term, and occurs in a variety of settings.

ANA also approved the Emergency Nursing Association’s (ENA) scope of practice statement and acknowledged the standards of practice for emergency nursing. These documents, written by the ENA, form the foundation of emergency nursing and outline the expectations of the professional role within which emergency nurses must practice.

“The criteria for attaining specialty status are rigorous, so the recognition of emergency nursing as a specialty is a significant achievement,” said ANA President Karen Daley, PhD, MPH, RN, FAAN. “ANA’s role in this process is to protect patients by ensuring high quality in nursing practice and performance. This recognition tells the public that emergency nurses are dedicated to meeting high standards of care and patient safety.”

ENA President AnnMarie Papa, DNP, RN, CEN, NE-BC, FAEN, said the recognition acknowledges the unique aspects of emergency nursing, and gives emergency nurses a stronger voice in health care policy debates.

“It allows other health professionals and health care consumers to have a clear understanding of the range of emergency nursing practice and gives a better understanding of the roles emergency nurses fill,” Papa said.

Papa added that the designation establishes a common language and understanding within the emergency care field, strengthens the case for ongoing research to apply best practices at stretcher-side, and reinforces “the need of the emergency nurse to embrace career advancement in leadership, education and advanced practice nursing.”

By consensus of specialty nursing groups, ANA became the neutral reviewing body of scope of practice statements and standards of practice for nursing specialties in the late 1990s. Specialty nursing practices must meet certain criteria to gain recognition, a review process intended to ensure consistency in nursing practice.



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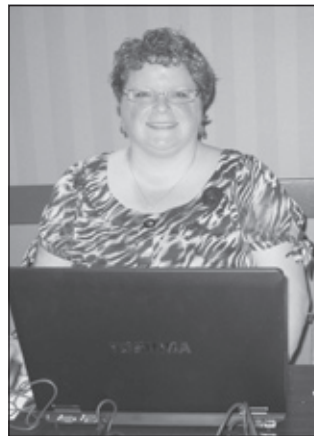
NENA Board meeting Fall 2011



The fall Board Meeting and NCAC meeting were held in Whistler, B.C. Back row: Sherry Stackhouse, Erin Musgrave, Colleen Brayman, Sherry Uribe, Michelle Tipert, Janice Spivey, Todd Warren and Lori Quinn; Front row: Dawn Paterson, Cate McCormick, Sharron Lyons, Stephanie Carlson and Landon James.



NLENA President
Todd Warren



NSENA President
Michelle Tipert



ENAO President
Jan Spivey



CTAS Representative to the Board Colleen Brayman and ENABC President Sherry Stackhouse



ENIG President
Dawn Paterson



NBENA President
Erin Musgrave



Acting PEI Director
Esther Currie



NENA Secretary
Cate McCormick

Canadian Triage and Acuity Scale National Working Group (CTAS NWG) update

Dear CTAS Instructors,

After much great feedback from you, the CTAS NWG has revised CTAS (incorporating all of your suggestions—please keep them coming) and we are pleased to announce the new CTAS teaching materials are now ready to download on the CAEP website. Please delete older versions, as they are no longer current and can no longer be used.

The new materials have been saved with an expiry date of July 1, 2012. This coincides with the renewal of CTAS Instructor and NENA memberships, and is to ensure all CTAS Instructors are using the most up-to-date materials vetted by the CTAS NWG, NENA and CAEP. What this means is that as of July 1, 2012, the materials will become corrupt and you will not be able to use them until you have renewed both of your memberships, and have taught at least one course per year.

As some of you have noticed, accessing CTAS is now easier and more user-friendly.

Any current Instructor can access the materials by logging into the CAEP Communities website. If you have not yet renewed your CTAS Instructor membership and/or NENA membership, please do so as soon as possible so you can access to the new materials.

A few highlights of the provider course revisions are:

- The elimination of “steps” within the modifiers. There are now only first order modifiers and second order modifiers
- More definitions added, e.g. timeline for acute pain versus chronic pain
- Adult fever is now $>38^{\circ}\text{C}$ to be in line with Sepsis Protocols
- CVA-like symptoms now go to 4.5 hours

- New CEDIS complaint and modifiers—“newly born” has been added to Module 3
- New evidence-based paediatric vital sign charts
- Addition of Paediatric Hypertension chart
- The delivery of content in Modules 2, 3 and 4 have changed slightly for clarification
- Removal of redundant/repeated slides
- Enhanced Instructor Notes to help answer some of the more common questions/controversies
- Added animation to the case studies in order of modifiers to consider
- The Participant Manual has been updated to reflect all changes

We have also revised the Administration manual to better act as a resource guide to instructors and instructor trainers. In order for the CTAS NWG and NENA and CAEP to really support the instructors, and ensure credibility and consistency of ongoing courses, we are changing the instructor development, instructor courses, and instructor trainer processes. Along with this, we will be developing a chat site for instructors, and will hold several webinars throughout the year to discuss challenges, clarify content, etc. We urge you to read this manual and destroy any old copies (it will be available shortly on the CAEP website). Please note that a few of the forms can now be filled in and submitted electronically.

The following are a highlight of some of changes:

Instructor Development Changes:


Potential instructor candidates will be asked to submit a letter of intent, along with their CV to ctas@nena.ca for approval to become an instructor. Once approved, they will then attend an instructor course, submit the appropriate paperwork

and fees, and then co-teach at one course with an instructor trainer. To maintain your instructor status you must teach a minimum of one course per year.

Instructor Course Changes:

The instructor course will now be the full CTAS course taught from an “instructor’s point of view”, incorporating course paperwork, etc., as well. Request for an instructor course must be made prior to the course to ctas@nena.ca with the name of the instructor trainer, and instructor candidates included. It is no longer the “see one-teach one” process.

Instructor Trainers Changes:

In order to maintain your instructor trainer status, you must teach a minimum of two provider courses per year. 

Sincerely,

Colleen Brayman and Tom Chan
Co-Chairs of the CTAS NWG

If you have any questions, please feel free to contact the CTAS NWG at ctas@nena.ca and/or Gisele Leger at admin@caep.ca

Thank you
Gisele Leger
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National Course Administration Committee (NCAC) Report Spring 2012

By Margaret Dymond

ENPC 4th edition updates

2012 will be a busy year for ENPC instructors. NCAC is waiting for final approval to commence the dissemination of 4th edition ENPC course, which is anticipated to be fall 2012. The ENPC 4th edition manual is close to completion. A selected group of ENPC instructors are assisting with the exam review process. ENPC instructors can find a bridging document online at ena.org that updates the BCLS/PALS content in the 3rd edition manual to current standards.

TNCC

A call for working group members for the next TNCC revision process is underway. ENA expects to start working on the next TNCC revisions in fall 2012.

NEW: Online course application process for TNCC and ENPC

ENA launched **e-Course Ops** in November 2011. All Canadian course directors for TNCC or ENPC can go online to ena.org to register your courses. NCAC suggests that all Canadian TNCC/ENPC course directors visit the website and view the demo video on the application process. Canadian course directors do not need to be ENA members.

The other benefits for course directors include tracking your courses, fee payments, and viewing outstanding invoices. Phase two roll out will occur in Spring 2012, and will permit course directors to enter student marks from courses. No more paper!

All course directors are responsible to ensure their instructors are current in teaching and are NENA members.

NENA Conference, May 3–5, 2012—Halifax

NCAC will be hosting a booth at the National Emergency Nurses conference. Activities include a demo of the new



Traci Foss-Jeans, Debra Bastone, Margaret Dymond and Monique McLaughlin.

online course application process and a “gift bag” for all TNCC/ENPC/CTAS instructors. Don’t forget to indicate on the registration form that you are a TNCC, ENPC, or CTAS instructor!

Canadian Triage and Acuity Scale (CTAS) courses

NCAC is taking over the administrative work for CTAS courses. A new course administrative manual is available. Requests for the new manual can be made to CTAS@nena.ca. All Canadian CTAS instructors must have current instructor status and be NENA members. The provider and instructor manuals plus the course slides were updated in 2011. CTAS instructors who are not current will not have access to the new material. The CTAS materials and slides are located on the CAEP website.

NCAC communication with TNCC/ENPC/CTAS instructors


The NCAC newsletter latest edition is located on the NENA website at nena.ca. Some TNCC/ENPC instructors may also receive information from ENA’s Course Bytes.

NCAC Course Administrative Manual for ENPC/TNCC

The Canadian Course administrative manual has been revised. TNCC/ENPC

course directors can obtain a copy from ncac@nena.ca. NCAC is anticipating the manual will be posted on the nena.ca website.

NCAC contact information

Need to contact NCAC for course issues? The generic email address is ncac@nena.ca. 

NCAC Membership:

Chair:

Margaret Dymond
margaret.dymond@albertahealthservices.ca

Western Rep: BC, AB, SK, MB, NWT, YK
Monique McLaughlin
monique.mclaughlin@vch.ca

Central Reps: Ontario
Debra Bastone
dddbastone@bell.net

Brenda Lambert
lambertbrenda17@gmail.com

Eastern Rep: QC, NB, NS, PE, NL, NU
Ann Hogan
ann.hogan@horizonnb.ca

CTAS Rep:
Traci Foss-Jeans
traci.fossjeans@centralhealth.nl.ca

Team Broken Earth

By Jackie Williams-Connolly, RN,
Janeway Emergency, Team Broken
Earth

When the opportunity to travel to Haiti in July came my way, I was so excited because it was a dream of mine to be involved in humanitarian work... No time like the present—I read everything about Haiti and the devastation the people had endured and continued to endure. I was ready!

My family and friends wondered how I would get along in Haiti, but armed with my bottle of Spray 9 (it kills everything—don't laugh, I had the cleanest bed, bathroom and ICU equipment in Haiti) off I went.

YouTube, pictures and graphic descriptions did not prepare me for the surreal feeling I had when we landed in Haiti.

Arriving at the Bernard Mevs/Medishare Hospital in Port au Prince, a quick orientation and we hit the ground running and quickly immersed ourselves in our areas of work.

The amazing interpreters who worked with Project Medishare made quick introductions and we started work alongside our new colleagues, the Haitian nurses in their various departments, pediatrics (NICU and PICU), operating and recovery room, medical and surgical wards, emergency, triage and ICU.

Haitian nurses quickly warmed up and came to us with questions, looking for better ways to organize their workspaces that were very cramped and needed to be made more efficient. We tested intubation equipment, developed crash carts, fixed EKG machines (with my lip gloss for oil), taught rhythm strip/EKG interpretations, tracheostomy care and cleaning, wound care, IV therapy and the importance of fluid administration, medication administration and effective charting, chest tube care and even dialysis because it was something they were interested in, but had no experience.

During our time off, we were helping out in all departments, feeding the children or just rocking them for comfort, talking and going to x-ray with the patients, helping out in the emergency room, triage or the pediatric clinics doing whatever needed to be done. We had a high number of critical patients including gunshot wounds to various traumatic accidents giving us an abundance of experience.

It was an adventure that I will never forget. We went to help the people of Haiti and came home with amazing stories and friendships.

Would I go again? In a heartbeat!

Would I encourage people to volunteer? Most definitely, because, as with all volunteering, you always get so much more than you give!

I'm very fortunate to have made a return trip to Haiti February 17–27, 2012.

You can check out our webpage:
www.brokenearth.ca



30 Years of Navigating the Depths of Emergency Nursing

The Nova Scotia Emergency Nurses' Association (NSENSA) is thrilled to host the National Emergency Nurses' Affiliation (NENA) National Conference in beautiful downtown Halifax, Nova Scotia (Westin Conference Centre/Hotel) in May 2012. NENA is a professional association for emergency nurses. This three-day conference is open to all nurses across Canada. This year is the 30th anniversary of NENA. The conference information starts on page 17 of this issue.



Board of Certification for Emergency Nurses

Dear Emergency Nurses,

The **Board of Certification for Emergency Nursing (BCEN®)** has begun an exciting new chapter. On December 1, 2011, BCEN realized an important goal by establishing its own independent office, moving out of our space at the Emergency Nurses Association (ENA) and independently outsourcing administrative support services.

BCEN continues to provide certification services that promote excellence and critical thinking in emergency nursing through testing and knowledge assessment. BCEN continues to develop, refine and administer exams, and promote emergency nursing certifications across the emergency care continuum. BCEN also continues to strengthen its important relationships with affiliate organizations such as the Emergency Nurses Association (ENA), the Air & Surface Transport Nurses Association (ASTNA) and the Pediatric Nursing Certification Board (PNCB).



You may have experienced some challenges with contacting BCEN during the month of December 2011. Our temporary technology and phone system issues have been resolved. We sincerely apologize for any inconvenience this may have caused. Please know the BCEN team greatly appreciates your patience and understanding as we worked through the transition period.

BCEN's new physical and mailing address is:

Board of Certification for Emergency Nursing
55 Shuman Boulevard, Suite 300
Naperville, IL 60563-8467

NEW PHONE: +1-630-848-9259

NEW FAX: +1-630-596-8250

NEW EMAIL: bcen@bcencertifications.org

UPDATED WEBSITE: www.BCENcertifications.org

Our toll-free number +1-877-302-BCEN (2236) remains the same.

An important goal for BCEN is to keep you all informed as we move forward. Take a moment to review your BCEN Credential Manager Account and update your contact information and email address. Access your account at www.BCENcertifications.org and click on "Credential Manager" located at the top of the left-hand navigation bar. From here you can log in to your BCEN record to complete and submit your exam application, submit applications for your certification renewal, log and submit your CE requirements, safely and securely publish your BCEN credentials to a third party, purchase BCEN merchandise, and leverage a host of other self-service tools.

Remember to add BCEN's email address, bcen@bcencertifications.org, to your safe sender's list. Taking these steps will help to ensure you receive important communications from BCEN.

Note Regarding ENA Membership: In accordance with ENA's direction to BCEN, please be advised that BCEN can no longer accept ENA membership payments. BCEN and ENA remain affiliate organizations. At this time, BCEN continues to offer ENA members discounted pricing on BCEN exams and renewals for the Certified Emergency Nurse (CEN®), Certified Flight Registered Nurse (CFRN®), and Certified Transport Registered Nurse (CTRN®). Please contact ENA direct for membership information.

Regarding ASTNA Membership: BCEN continues to accept membership payments for the Air & Surface Transport Nurses Association (ASTNA) and continues to offer ASTNA members discounted pricing on BCEN exams and renewals for Certified Flight Registered Nurse (CFRN®) and Certified Transport Registered Nurse (CTRN®). Visit BCEN's website for more information: www.BCENcertifications.org.

Please share our news with your colleagues and be sure to check our website at www.BCENcertifications.org often for more updates.

Best wishes to you and your continued success with your career in emergency nursing. 

The BCEN Team