
President's message



For many years, l'Association d'infirmières et infirmiers d'Urgence de Quebec and the National Emergency Nurses Affiliation have been two organizations with a similar mission, but working separately. The result has been a different and inconsistent message. I want to acknowledge Carine Sauve and Valerie Pelletier who maintained a vision over the past couple of years... a vision that has resulted in our two organizations formalizing a relationship over the next few months.

I would like to bring everyone up to date with what has been happening in the past six months.

Your national affiliation submitted to the senate committee review on Pandemic H1N1 2009. We were not asked to testify at the committee. However, our message was delivered in written form to the committee and included verbally through the Canadian Nurses Association.

Your organization has also been proud of the relationship that has been built with the Emergency Nurses Association in the United States. I have been very fortunate to attend as their guest for the past two years and we have been working on ways to bring our two organizations together on issues that cross international boundaries. They are very interested in working with their counterparts in other countries and NENA remains a strong supporter of ENA.

We have also been very fortunate to continue the development of our relationship with various sponsors of NENA with the hopes of furthering our work through their support.

In the past months, I have also enjoyed travelling to the provinces of British Columbia, Alberta and Ontario to their provincial meetings and conferences. All three provinces put on excellent educational sessions and I know will continue to do so in the future. Stay connected with your provincial organization to be advised of where your provincial conferences will be held, or watch on www.nena.ca.

I am very proud to acknowledge two nurses from Quebec, Denise Kudirka and Claire Thibault who, over the past number of years, have led a project to translate the ENPC course into French. The course is complete and I must say that the result is very impressive and supports our vision of working more closely with the nurses of Quebec.

I encourage everyone to join the NENA Facebook page (search for National Emergency Nurses Affiliation) and to follow the NENA President on Twitter at @NENAPresident. Our goal is to keep in touch with you and hear back from you.

Don't forget that we have a member referral program. You received an email with a link to forward to your friends to become members—if they sign up with your code, you can win prizes including free conference tuition!

Landon James
NENA President

Editor's message



As fall is upon us and winter will soon be on its heels, I think of how quickly the seasons change and how one year seems to roll upon the previous one. All of nature seems to have a logical progression of transition and renewal.

Alas, it is not always so in emergency nursing. It seems we are beset on all sides by the same problems: human resources problems; increasing volume and acuity of patients; tight budgets; the steady erosion of funds; aging facilities; obsolete equipment; admit no bed patients; and a universal erosion of optimism. Emergency departments have often become, in the words of one of our hospital security staff, "Beirut."

Managers, who were perhaps very supportive in the past, feel the stress to a

greater degree than many of the rest of us and are struggling to endure the pressures they truly share with their staff.

NENA exists to supply some of the support that your colleagues may be too exhausted to provide. NENA has also been active in publicly and nationally bringing attention to these issues in the press and political arenas.

I consider response to calls for Outlook articles a barometer of the busy-ness and frustration that emergency nurses experience. Thank you to each contributor. We appreciate so much everyone who has taken time to prepare a manuscript. You will notice this Outlook has some articles by students. Great articles! These are people to watch—you might want to snap them up after graduation before someone else does!

The website is drawing many viewers. August saw 1,601 visits and 6,536 page

views. In September the numbers increased to 1,749 visits and 7,104 page views. We are working on improving the functional capacity of the website and hoping to eliminate some of the problems we have had with email and online registration to deliver better service to our membership.

Speaking of service to members, the Saskatchewan Emergency Nurses' Group is hard at work to assemble a crackerjack offering of educational sessions, networking opportunities, and good old Prairie food and entertainment. For those of you who will be joining Saskatchewan for the annual conference, you are in for a treat. It's not too early to begin planning to head to Regina for a visit.

Yours in Emergency Nursing,
Stephanie Carlson

Canadian Triage and Acuity Score

As all of you know, CTAS is our national standard for triage. What many of you may not know is that it is also quickly becoming the international standard. The National Working Group (NWG) receives daily emails from other countries inquiring about CTAS, and what the process is to implement in their country, region, or area. CTAS is already the standard in several countries and/or regions such as Japan, Taiwan, Andalusia, Spain, several areas in the United States, Turks and Caicos, and Trinidad and Tobago. We are currently in discussion with countries such

as the United Kingdom, Portugal, Brazil, and other areas of Spain.

Along with this we are close to completing a Canadian Paramedic Acuity Score (CPAS) for our EMS providers use for scoring and dispatching patients from the point of transfer.

So, Canada is quickly becoming the world leader in Triage and Acuity Scores, and it is directly AND completely due to our amazing triage nurses across the country! It is because of your day-to-day, minute-to-minute use of the tool, and extremely valuable feedback, that we

have been able to produce the world-recognized tool that we have today! You have been instrumental in the creation of the end product, we (the NWG) have only facilitated the creation and delivery!

**All Canadian triage nurses—
please stand up and congratulate
yourselves and your colleagues!**



**Colleen Brayman,
RN, BScN
Co-Chair, CTAS NWG**



Janice Spivey

Congratulations to Janice Spivey on her appointment to the board of the Centre for Excellence in Emergency Preparedness (CEEP), and thank you for being a voice for emergency nurses. CEEP is a group of individuals from multiple health care specialties dedicated to improving disaster preparedness in the health care field in Canada. They provide research, education, and consultative support to both provincial and federal governments, as well as to non-governmental organizations.



Sheila Early

Congratulations to Sheila Early on her Achievement Award at the International Association of Forensic Nurses' Scientific Assembly in Pittsburgh, PA, in October. She was recognized for her pioneering work and the affection she holds and deserves from SANEs and forensic nurses across Canada.



Carole Rush

Thank you to Carole Rush for her service to NENA and the emergency nursing community as NCAC chair. Margaret Dymond will be assuming the position. Welcome Margaret.

The Alberta membership would like to thank Carole for all her dedicated work over the years. She has represented us outstandingly provincially, nationally and internationally with knowledge, grace and enthusiasm. Thank you so much, Carol.



Janet Calnan

Congratulations to former NENA Secretary Janet Calnan for her public recognition at the International Association of Forensic Nurses' Scientific Assembly in Pittsburgh, PA, as one of the Nurses Who Lead the Health Care Response.



Leslie Olson

The ENIG executive and provincial membership would like to thank Leslie Olson for all the hard work that she has done and continues to do with both the Alberta provincial executive and on the national executive board. She has been and continues to be a mentor and leader to all who know her. Thank you, Leslie.

ENAO Conference Planning Committee

Janice Spivey, ENAO President, wishes to acknowledge the three long years of hard work, incredible amounts of time, persistence and unwavering dedication to the creation and hugely successful production of the ENAO 2010 provincial conference by the ENAO 2010 Conference Planning Committee. On behalf of the ENAO membership and all of Ontario's emergency nurses, thank you to Angela Arnold, Cathy Dain, Becky Davis, Kimberly Deline, Alison Ouimet and Lucy Rebelo. You should all be incredibly proud of this exciting educational event! Thank you all.

Fall 2010 NENA BOD meeting highlights

By Catherine McCormick,
NENA Secretary

The NENA Board of Directors met November 12–14 for its fall business meeting. This meeting, held in Montreal, Quebec, provided an opportunity for Valerie Pelletier to participate with the NENA board. Valerie represented the Quebec emergency nurses' group, AIIUQ.



Valerie
Pelletier

Member recruitment incentive

When a member joins, they get an email with a referral code that may be submitted when they recruit another new member. The original recruit will receive a credit and gifts will be awarded as they accumulate credits.

Emergency Nurses Association (ENA)

We are strengthening our relationship between the American Emergency Nurses Association and NENA.

Participation in a study

A study will soon be distributed to NENA members to determine general knowledge regarding ventilators and their care.



The 2010–2011 NENA Board of Directors, back row, Treasurer Lori Quinn, ENIG President Dawn Paterson, ENABC President Sherry Uribe, Secretary Cate McCormick, NLENA President Cathy Fewer, NSENA and PEIENA President Fraser MacKinnon and EDNA President Irene Osinchuk. Front row, ENAO President Jan Spivey, President-elect Sharron Lyons, NENA President Landon James, SENG President MariElena Guerrero-O'Neil, and Communication Officer Stephanie Carlson.

Exciting NCAC announcement

The ENCPC text has been translated into French. The book, rich in illustrations and faithful to the content of the English edition, has been published in an attractive volume that looks identical to the English book.

News from the provinces

Ontario

MRSA and VRE continue to appear frequently as an ALERT on registration of emergency patient charts, resulting in ongoing isolation challenges within all of our emergency departments.

An Ontario patient recently died as a result of hospital acquired C-difficile infection, prompting immediate and widespread hospital attention towards 100% compliance with mandatory hand hygiene practices.

More Ontario hospitals are actively moving towards electronic charting, to facilitate better availability of health care information across Ontario.

ENAO's 2010 provincial conference "Emergency Nurses: The Best Jugglers

Under the Big Top" was a huge success! More than 85 attendees from across Ontario and beyond attended this educational event held in Kingston in October. The President's Wine Tasting Reception featured wines from Huff Estates Winery and cheeses from Fifth Town Cheese Company. Since Kingston is home to Canada's historic site Fort Henry, it was only fitting that this conference was formally opened by two officers from the world-famous Fort Henry Guard. Emergency nurses enjoyed a broad spectrum of speakers, topics and presentation styles while participating in fun and educational activities. Corporate support was amazing and exhibitor sponsorship was a sell-out for display booths. Great meals, awesome door prizes and earning 13

ENAO CECH hours capped off this exciting ENAO conference.

ENAO has received a plaque of recognition and congratulations from Ontario Premier Dalton McGuinty as we very soon move into 2011, the year ENAO will be proudly celebrating its 40th birthday. Ontario's emergency nurses were given a sneak peek at plans for the "New ENAO, 40 Years of Excellence" at the recent ENAO annual general meeting.



Jan Spivey,
ENAO President

Saskatchewan

The Saskatchewan Emergency Nurses Group (SENG) at present has 41 members across Saskatchewan. We are dedicated to supporting emergency nurses across the province and providing educational opportunities. We are holding our fall conference and annual general meeting in November. Peritoneal dialysis in the emergency department, obstetrical emergencies, ECG interpretation and poverty in the context of medical care are topics that will be presented.

TNCC courses have been held in the north and south areas of the province with great success—watch for upcoming courses planned for spring 2011. ENPC was held in fall 2010 in Yorkton. An additional three courses have been tentatively set for early 2011—stay tuned for details.

SENG has been busy planning for the upcoming NENA 2011 conference, which will be held in Regina, SK, April 29, 2011. The theme will be:

Emergency Nursing: Pioneering Change, Impacting the Future. It is a privilege and an honour to host the NENA 2011 conference and on behalf of SENNG members we invite and welcome you to Saskatchewan. See you in the spring!



MariElena Guerrero-O'Neil,
SENG President

Alberta

ENIG continues to have a membership of approximately 140 members. During Emergency Nurses Week numerous celebrations were held around the province celebrating what we do on a daily basis. Support from management and physicians was greatly appreciated and welcomed. Alberta also held its annual conference in Canmore on the weekend of October 15–17. Numbers again were down, which we all agreed was from the continuing recession and because numerous members from the province attended ENA this year in San Antonio,

Texas. We again had outstanding speakers and everyone agreed information was well received. Many members stated they wish to continue with the weekend away to recharge, rekindle old friendships and connect with new friends.

There continue to be challenges with overcrowding and boarding of patients in all our emergencies. Influenza season has commenced and all flu vaccine clinics are up and running and numbers are initially low. Concerns regarding compliance abound and all departments are continuing to screen for ILI.

Emergency departments have been hiring again in the province, trending towards RNs who have emergency experience or go through an extended orientation/mentorship program. The Alberta government has also promised to hire 70% of graduating nurses in the provinces.

Our membership continues to work diligently at ensuring patient safety within our overcrowded emergencies.



Dawn Paterson,
ENIG President

British Columbia

ENABC's fall education conference was held October 1–2, hosted by our members in Cranbrook. Although there was a small turnout—understandable due to staffing and funding challenges—we listened to excellent speakers on topics suggested by our members at last year's conference. We were inspired by Chris Shumka and Lydia Wright's presentation on True Colors/Fish Philosophy. If you have not heard about it and would like to, please contact ENABC and we will help you learn more. Other topics included Anti-Stigma Campaign—Mental Illness and Addictions: Understanding the Impact of

Stigma; Laryngeal Mask Airways; Back Injuries; Immunizations, HPV and Measles; the Period of Purple Crying and Chemical Drugs—Reduce the Impact. Evaluations received at the end of the conference will suggest future topics and help as we plan next year's conference.

We also held our annual general meeting (AGM) on Friday, October 1, providing financial information to our members and sharing our strategic goals for the coming year—which include embracing technology by implementing electronic voting and being environmentally conscious in offering electronic-only newsletters. Of course we are always recruiting for new

members with our goal to have every ED nurse in B.C. as a member.

The new executive will meet in November to implement the strategic goals for next year and also to begin planning for the 2013 NENA conference, hosted by British Columbia. If you are interested in being a member of the 2013 conference committee, please contact me.



Sherry Uribe,
ENABC President

Calling all instructors

If your students have put the work into a presentation, a case study, a disease process, research, etc., encourage them to write it up into a brief article to be published in **Outlook**. Our section editors will work closely with them to help in the process, and they can see their hard work in print, help to educate emergency nurses across the country and add a publication to their resume—a win/win situation!

Articles can be submitted to the Communication Officer, Stephanie Carlson, Box 31E, R.R. 1, Station Main, Regina, SK S4P 2Z1, communicationofficer@nena.ca

Treasurer's report

My last year in the position of treasurer has been one of growth and change. Not only have I taken on a role that had been filled by a long-time board of directors' member with much experience, but we changed banks, accounting software, and accountants. It has been a challenging year of learning, but a remarkable one.

The past year has shown tremendous gains in support through sponsorship that has aided our national conferences. We've seen great numbers of courses occurring and participants in these courses, and a strengthened relationship both with Quebec and our international partners. This has affected our finances positively and you will see these gains in our ability to improve NENA communications. Expect a new face on the website in the future. This will also help in our ability to provide a great national conference.

Attached is the approved budget for this fiscal year July 1 2010–June 30 2011.

We were advised to select a different accountant by the firm that was approved at the last AGM. The selected firm recommended a smaller firm in order to reduce the costs of an audit. In order to be financially responsible we went with the recommended accountant. This change was discussed and the board of directors voted to change to Cecile Leoung Sit, Inc. for the fiscal year of July 1 2009–July 30 2010. The auditor's report is not completed at this time, but it will be presented at the Annual General Meeting in Regina, Saskatchewan, April 2011.

Thank you for your support during the changes of the last year. While challenging, the knowledge gained and the relationships forged have been immeasurable.



Sincerely,
Lori Quinn,
Treasurer

Ordinary Income/Expense			
INCOME		EXPENSES	
Membership Fees		8100 Indirect Fee Reimbursement	
Independent	930.00	8101 TNCC	20,780.00
International	0.00	8102 ENPC	10,220.00
Total Membership Fees	930.00	8103 CATN	1,000.00
		8104 CTAS	0.00
1100 Indirect Fees		Total 8100 Indirect Fee Reimbursement	32,000.00
1101 TNCC	62,340.00		
1102 ENPC	30,660.00	8200 Rentals	
1103 CATN	3,000.00	8201 Conference Rooms	3,500.00
1104 CTAS	4,000.00	8202 Internet Services	200.00
Total 1100 Indirect Fees	100,000.00	8203 Equipment	0.00
		Total 8200 Rentals	3,700.00
1200 Direct Public Support		8300 Travel	
1201 Corporate Contributions	12,000.00	8301 Air Travel	26,150.00
1202 Health Authority Contribution	0.00	8302 Ground Travel	300.00
1203 Private Contribution	0.00	8303 Lodging	25,350.00
1209 Gifts in Kind—Goods	0.00	8305 Per Diem	5,400.00
Total 1200 Direct Public Support	12,000.00	Total 8300 Travel	57,200.00
		8500 Liaison Services	
1300 Government Grants		8510 Conference Seed Money	2,000.00
1301 Agency (Government) Grants	0.00	8520 Conference Contributions	12,000.00
1302 Federal Grants	0.00	Total 8500 Liaison Services	14,000.00
1303 Local Government Grants	0.00	8600 Membership Services	
1304 Provincial Grants	0.00	8610 Outlook Journal	15,000.00
Total 1300 Government Grants	0.00	8620 Website Services	10,000.00
		8621 Webmaster Consulting	0.00
1400 Indirect Public Support		8630 Awards	1,000.00
1401 Affiliated Org. Contributions	0.00	8640 Bursaries	5,000.00
Total 1400 Indirect Public Support	0.00	Total 8600 Membership Services	31,000.00
		8700 Executive Services	
1500 Affiliate Revenue		8710 Laptop Computers (Capital)	1,600.00
1501 Board Meeting Recoup	3,000.00	8711 Software	300.00
1502 Affiliate Membership Fees	20,675.00	8720 Executive Gifts	100.00
Total 1500 Affiliate Revenue	23,675.00	Total 8700 Executive Services	2,000.00
		8800 Conference Registrations	700.00
1600 Marketing		8900 Administration Expenses	
1601 Print Advertising	4,000.00	8901 Bank Service Fees	0.00
1602 Website Advertising	1,000.00	8910 Postage and Delivery	200.00
Total 1600 Marketing	5,000.00	8920 Office Supplies	250.00
		8930 Telephone	0.00
1700 Special Events Income		8940 Printing	50.00
1701 Special Events Contributions	0.00	8950 Professional Expenses	
1702 Special Events Sales (Nongift)	0.00	8951 Accounting Fees	3,000.00
1750 Conference Revenue	6,000.00	8952 Legal Fees	1,000.00
Total 1700 Special Events Income	6,000.00	8953 Outside Contract Services	0.00
		8954 Insurance fees	2,500.00
1800 Investments		Total 8950 Professional Expenses	6,500.00
1801 Interest-Savings, Short-term CD	337.00	8960 Business Registration Fees	210.00
1802 Bank Interest—Account	20.00	Total 8900 Administration Expenses	7,210.00
Total 1800 Investments	357.00		
		TOTAL EXPENSE	147,810.00
1900 Other Types of Income		NET ORDINARY INCOME	152.00
1901 Miscellaneous Revenue	0.00	NET INCOME	152.00
1902 Administrative Service Fee	0.00		
Total 1900 Other Types of Income	0.00		
Total Income	147,962.00		